# **Trinity Crossing HOA – Pool Access Request**

### User Guide: How to Set Up Your Mobile Pool Key (Paxton Key App)

Homeowners will use the Paxton Key app to access their mobile pool key. Please follow the steps below:

#### **Step 1: Request Access**

 Visit the community website at: https://trinitycrossinghoa.com/homeowner/pool-access\_2025.aspx

#### Step 2: Complete the Access Form

- Complete the access form online.
- You may fill out the form for yourself or, if applicable, on behalf of your tenant.

#### Step 3: Submit the Form

• Once your completed form is submitted, your information will be entered into the Paxton system.

#### Step 4: Download the APP



#### Step 4: Activation Email

- You will receive an activation email from Paxton.
- Follow the link provided in the email:
  - If you have not downloaded the Paxton Key app yet, the link will direct you to download it.
  - $_{\odot}$   $\,$  If you already have the app installed, the link will open the app directly.

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### Step 5: Enter Registration Code

- The app will typically auto-fill the registration code from your activation email.
- If it does not, you can manually enter the code located at the bottom of the activation email.

#### **Step 6: Access Granted**

• After entering the registration code, your mobile pool key will be active and ready to use!