Trinity Crossing – Kaufman MUD District 5 – Reporting an Issue

Dear Residents,

In an effort to maintain and improve the infrastructure within Trinity Crossing, we encourage all residents to report any issues observed throughout the community. Kaufman MUD District 5 has a simple tool to help streamline this process.
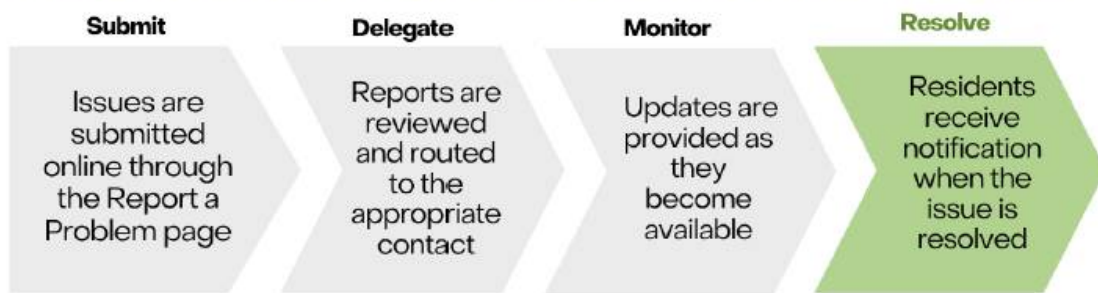
To report a problem, please visit:

https://www.kaufmanmud5.com/report

Examples of issues to report to MUD include:

- Water service or billing issues

- Roads or sidewalks

- Street signs

- Landscaping – *common areas only*

Reporting Problems: How It Works

Submit	Delegate	Monitor	Resolve
Issues are submitted online through the Report a Problem page	Reports are reviewed and routed to the appropriate contact	Updates are provided as they become available	Residents receive notification when the issue is resolved

Tips for submitting your ticket:

- Attach photos or videos whenever possible (file size limit is 4.5 MB).

- Include the nearest address or intersection to help pinpoint the issue.

- Submit *one ticket per issue* for better tracking and follow-up.

Thank you for helping us keep Trinity Crossing a great place to live!